

# Town of New Hope Residents



Direct: (715)446-5400  
Toll Free: (888)804-8556  
Fax: (715)446-5410  
Email: [arfoxvalley@harters.net](mailto:arfoxvalley@harters.net)  
Web: [www.hartersfvd.com](http://www.hartersfvd.com)

## Welcome to your trash and recycle cart!

In an effort to keep our communities clean and create more efficient collection routes, your municipality is moving to automated trash and recycle collection using new carts. The lidded cart keeps materials dry and from blowing out on windy days. The carts are also designed to easily roll to the street or road. Further, the automated collection system increases the level of safety for route drivers.

## Do I now have a new pick-up schedule and when can I start using my carts?

Trash is weekly on Mondays and recycling is every other week on Mondays.

Your first trash pick-up day will be Monday, January 3<sup>rd</sup> and your first recycle pick-up will Monday, January 10<sup>th</sup>.

(1) 95-gallon trash cart (gray cart with GRAY lid)

(1) 95-gallon recycling cart (gray cart with BLUE lid)

## Can I place my recyclables in plastic bags?

NO, DO NOT place recyclables in plastic bags or put bags-of-bags in your cart. For information on local grocery and retail stores that accept shopping bags and other stretch film plastic for recycling, go to [RecycleMoreOutagamie.org](http://RecycleMoreOutagamie.org).

## What should I do if my trash and recycle does not fit in my cart?

- Save them for your next collection day.
- Ask a neighbor if they have extra room in their cart for your trash or recycle.
- Call Harter's to rent an additional trash or recycle cart for a yearly fee.

## Can I take my carts with me if I move?

No. Each cart should stay with the property. These carts are the property of Harter's, for cart repair or rental of additional cart; please call (715) 446-5400 or (888) 804-8556.

## How do I set my cart out on collection day?

Place your cart curbside before 6am the day of collection, with the cart's handle facing your house and the lid opening toward the street. All solid waste MUST be bagged. Make sure there is at least four feet between the recycling and trash carts, and any other objects, such as a parked car or mailbox. Note, if your carts were set out late, you must wait until your next scheduled pick-up.

## What if there is a snow bank?

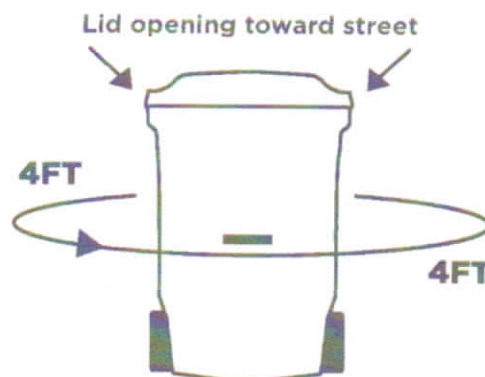
In the case of snow, if your cart will not fit in your driveway opening, then you will need to clear an opening in the snow bank where the cart can be properly placed. Carts cannot be placed on top of the snow bank or in the road. Improperly placed carts will not be collected.

## What if I have items that don't fit in my cart?

Large Household items will be collected on every other week at the expense of the resident. Furniture (i.e. couch, table, dresser, bed frame, mattress, box spring, bike, push mower (no gas/oil), toilet, sink), Electronics (i.e. stereo, printer, monitor, CPU tower) or Non-Freon Appliances (i.e., stove, microwave, washer, dryer, compactor, dishwasher, humidifier, water heater, water conditioner) and Freon Appliances (i.e., refrigerator, dehumidifier, freezer) and TV's. Residents are to call Harter's at (715) 446-5400 or (888) 804-8556 to schedule their large item pick up and for pricing, payment is required before pick-up.

## How do Holiday's affect my pick-up?

Holiday collection will be delayed one day, if the Holiday is on a weekday before your pick-up day. Holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day.



# 2022

## Town of New Hope

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 Trash Only  
 Trash & Recycling  
 Large Item Pick-Up  
 (Please call Harter's office at 888-804-8556 for pricing and to schedule.)

 Holiday Observance  
 Jan 1st - New Year's Day  
 May 30th - Memorial Day  
 July 4th - Independence Day  
 Sept 5th - Labor Day  
 Nov 24th - Thanksgiving Day  
 Dec 25th - Christmas Day